



Position Title: Infrastructure Technician

Position Summary

This position is assigned to the Advanced Services team assisting with providing remote site network and telephony installation. This position will also participate in other areas and projects such as circuit activations, managed services on-boarding, low voltage installation and termination of Ethernet and Fiber Optic cable in commercial work places, or Network and Unified Communications moves, adds and changes. Candidate must have relevant hands-on network experience.

Job Responsibilities:

- Install cable pathway systems
- Install, terminate, test, label and document Ethernet, coax, and fiber optic cables.
- Dress and route cable into inserts, patch panels, closets, modular furniture and other work area outlets.
- Build out telecommunication and equipment rooms.
- Install routers, switches, and access points as instructed by Meriplex Advanced Services team.
- Assist Network Analyst with circuit activations through communicating with carriers to ensure circuit is activated on time, is stable, and added to monitoring system.
- Support current and future Managed Service contract obligations.
- Assist with preparing and reviewing network drawings; update project documentation.
- Utilize in-house monitoring tools to insure customer connectivity.
- Update customer databases to insure accurate monitoring and managed services support.
- Perform basic network gear moves, adds and changes.
- Perform basic Unified Communications moves adds and changes.
- Perform other duties as required.

Required Qualifications:

- 2-5 years' experience installing, forming, and terminating cables to inserts and patch panels in commercial environments.
- Ability to quickly learn and adapt to new technologies
- Strong written and oral communication skills.
- Employee effective listening skills.
- Willingness to work days, nights, and weekends as required.
- Willing to work in tight, confined areas.
- Able to carry heavy loads as needed.
- Carry and climb ladders as needed.
- Provide a valid driver's license and passport.

Education:

- High school diploma or equivalent required.

**Certification**

- BISC I certification preferred
- OSHA certification preferred
- CCNA preferred

Work Schedule/Travel

Meriplex standard business hours of 8:00 AM to 5:00 PM, with the ability to have a flexible schedule due to work volume and proposal deadlines are a must. Ability to travel up to 50% may be required based on project requirements, with the Houston metro area as well as nationally. International travel may be required.